

The North Bay Jack Garland Airport Corporation

OPERATING A SAFE AND SECURE FACILITY FOR ALL



North Bay Jack Garland Airport

Stakeholder Update

Operating a Safe and Secure Facility for All



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BE ADVISED :

ALL travelers entering
Canada are required to
self-isolate for 14 days

Effective March 25, 2020, as declared under an Emergency Order issued
by the Minister of Health under the *Quarantine Act*

For More Information Visit: <https://www.canada.ca/en/public-health/news/2020/03/new-order-makes-self-isolation-mandatory-for-individuals-entering-canada.html>

1.0 CURRENT ENVIRONMENT

The North Bay Jack Garland Airport Corporation is continuously monitoring updates and information related to the global spread of the coronavirus disease (COVID-19). At all times it's our priority to always provide a safe and security facility for our passengers, visitors, business partners, and employees. Your health is our top priority.

Throughout this situation the North Bay Jack Garland Airport (YYB) remains open, and along with aviation business partners remains operational as an essential service to the community as part of a network of critical infrastructure.

Commercial services with Bearskin Airlines is available, with frequency for travel options throughout Northern Ontario.

Please keep in mind that several precautions have been taken to promote healthy habits and promote the safety of all passengers, visitors, business partners, and employees:

- Our contracted cleaners have enhanced their processes to ensure surfaces in high traffic areas are cleaned more rigorously (more often with the appropriate cleaning and disinfecting solution);
- YYB is asking all travelers and employees to respect the new requirement to maintain social distancing and wear a mask or face covering while in the terminal;
- Up to date Government of Canada safety messages and reminders are communicated periodically to all passengers while they check-in;
- Information posters have been placed in key areas to provide factual guidance for healthy hygiene, and what actions you need to take to ensure the safety of yourself and those around you; and,
- Digital media messaging through our website is continuously updated.

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2.0 SIGNAGE

Throughout there are Restricted Area Access signs, delineating areas for only employees of business partners, ensuring separation and social distancing where possible.

At the entrance of the Terminal we are maintaining signage of the facilities operational hours, which is designed around the flight times of air carriers. For more information on those times you can visit www.YYB.ca.

In public spaces and in washrooms there is signage from both the Public Health Agency of Canada (PHAC) and the World Health Organization (WHO) providing factual directions of what actions you can take to curb the spread of a virus, including washing your hands regularly and avoiding travel when you are not healthy.



PROTECT YOURSELF and OTHERS from GETTING SICK



Wash your
hands often



Elbow
cough/sneeze



Avoid touching eyes,
nose, mouth with
your hands



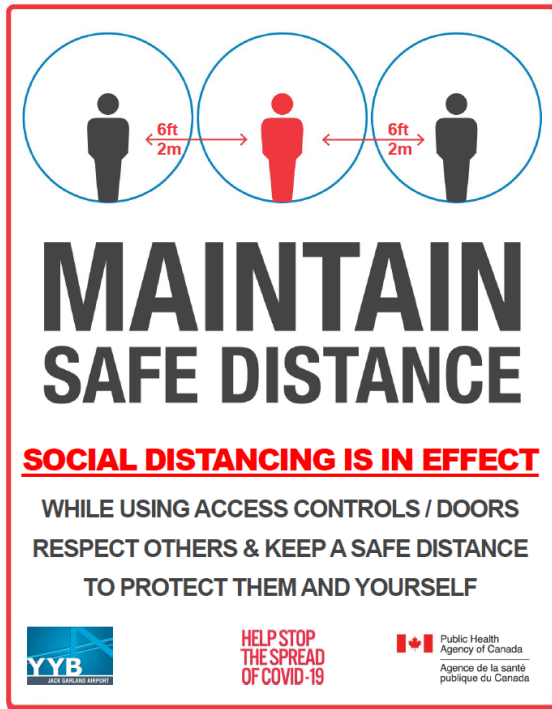
Cough in tissue
and throw away



Avoid contact
with sick persons

OPERATING A SAFE AND SECURE FACILITY FOR ALL

In order to provide instructions to the public and to business partners we have placed signage to promote social distancing throughout the facilities.



We also continue to direct all staff to constantly self-monitor their physical condition, and evaluate any symptoms.

SYMPTOMS OF CORONAVIRUS DISEASE 2019

Thank you for your continued cooperation during these unprecedented times.

Please continue to self evaluate on a daily basis prior to coming to work.



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To assist passengers with both guidance and safety instructions we have placed directional information throughout the facility, highlighting how to get to check-in, which seating is safe and available, and examples of what 2m separation from each other looks like.



Physical Distancing Reminders

- Various methods used at check-in counters, checked bag drop off, personal screening, and boarding counters queues.

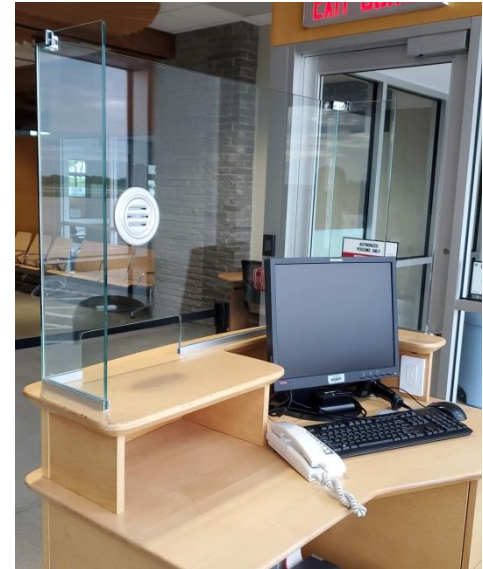


Additionally we have ensured separation and directional control through the check-in and screening processes by deploying stanchions and directional signage.



OPERATING A SAFE AND SECURE FACILITY FOR ALL

Throughout the terminal sneeze guards have been installed at all airline counters, providing employees and the traveling public an additional layer of safety.



Before entering the facility all employees and visitors are provided with up to date information on measures to be taken in the terminal, such as mandatory face coverings, where hand sanitizers are available, etc.



IMPORTANT NOTICE

**Face Coverings Or Masks
Are Required Inside.**

**Help Maintain Physical Distancing
Inside By Saying Your Farewells
To Friends And Family Outside.**

The Following Are Permitted Inside.

- Passengers Travelling On A Flight Within 3 Hrs.
- A Person or Animals Assisting Passenger Accessibility
- A Person Accompanying Traveling Minors
- On Duty Terminal Building Employees & Airline Crew

For Questions or Concerns Please Contact Airport Security at (705) 840-9965.

PLEASE STAY
**2m
APART**

CATAVA ACSTA

A DIVISION OF PIONEER AIRWAYS

A DIVISION OF PIONEER AIRWAYS

Agence de la santé
publique du Canada

Transport
Canada

**HELP STOP
THE SPREAD
OF COVID-19**

3.0 RECOMMENDATIONS FROM PUBLIC HEALTH OFFICIALS

The Public Health Agency of Canada (PHAC) is continuously reassessing the risk of COVID-19 and provides factual updates on a regular basis. Everyone has a role to play to protect themselves and those around them by practicing good personal hygiene and adjusting social norms to reduce close contact. The following precautions used to prevent the spread of a common cold or flu are recommended by PHAC to help prevent the spread of COVID-19:

- Wash your hands often, with soap, under warm running water, for 20 sec plus.
- Use 60% or greater alcohol-based hand sanitizer, only if soap and water are not available.
- When coughing or sneezing, cover your mouth and nose with your arm to reduce the spread of germs into the air or onto your hands (ensuring they can't harm others).
- Avoid touching your eyes, mouth, nose with unwashed hands.
- Avoid direct personal contact with people who are sick.
- If you use a tissue, dispose of it as soon as possible and wash your hands afterwards.
- Clean surfaces first to ensure that disinfectants can work properly and eliminate germs
- Use hard-surface disinfectants that meet Health Canada's requirements for emerging viral pathogens.

<https://www.canada.ca/en/health-canada/services/drugs-health-products/disinfectants/covid-19/list.html>

3.1 Useful Links

As the lead agency responsible for the response to Coronavirus disease (COVID-19), PHAC is your best resource for the most up to date information on COVID-19.

The most up-to-date information on COVID-19 can be found at PHAC's website. Visit www.canada.ca/coronavirus.

Stay in the know by following PHAC's twitter feed. Visit www.twitter.com/GovCanHealth.

Locally you can get up to date information about actions taken in our community from the North Bay Parry Sound District Health Unit. Visit <https://www.myhealthunit.ca/en/health-topics/coronavirus.asp>

4.0 REGULATED HEALTH MEASURES FOR TRAVELLERS

BRING IT AND WEAR IT

Beyond this point, all persons are required to wear a non-medical mask, unless they have a medical certificate stating that they can't wear one.

All non-medical masks must be made of multiple layers of tightly woven material (such as cotton or linen) and be secured to the person's head with ties or ear loops. When wearing a non-medical mask, one must ensure their nose, mouth and chin are fully covered.

EXAMPLES OF NON-MEDICAL MASKS THAT ARE ACCEPTED



CLOTH MASK (WITH OR WITHOUT A TRANSPARENT WINDOW)



DISPOSABLE MASK

EXAMPLES OF NON-MEDICAL MASKS THAT ARE NOT ACCEPTED



FACE SHIELD ONLY



BANDANA/SCARF



MESH/LACE MASK



NECK GAITER



MASK WITH EXHALATION VALVE

Canada.ca/coronavirus

NON-MEDICAL MASK REQUIREMENTS FOR AIR TRAVELLERS

The Government of Canada is requiring that all travellers wear a non-medical mask large enough to cover their mouth, nose and chin during their travel through Canadian airports and in-flight.

For everyone's safety, travellers must wear a non-medical mask throughout their entire travel journey.

Travellers must confirm that they have in their possession the mandatory non-medical mask as part of the registration or check-in process otherwise they will be denied boarding.

Refusal to comply with the wearing of a non-medical mask could result in a fine of \$5,000.

Exceptions:

- a child who is less than two years of age;
- a child who is at least two years of age but less than six years of age who is unable to tolerate wearing a non-medical mask;*
- a person who provides a medical certificate certifying that they are unable to wear a non-medical mask for a medical reason;
- a person who is unable to remove their non-medical mask without assistance;
- a person who is unconscious;
- a person who is asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official to briefly remove their non-medical mask at the security screening, boarding gate or customs-controlled areas of the airport for identification purposes; and
- during the flight when the safety of the traveller could be endangered by wearing a non-medical mask, or for brief periods when the person is eating, drinking or taking oral medications.

* While the child may not tolerate wearing a non-medical mask, the adult responsible for the child must still ensure that a non-medical mask is made readily available to the child prior to boarding an aircraft for a flight.

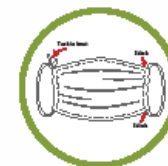
Non-medical mask dos:

- Do ensure the non-medical mask is made of multiple layers of tightly woven materials (such as cotton or linen).
- Do wash your hands or use alcohol-based hand sanitizer before and after touching the non-medical mask.
- Do use the ear loops or ties to put on and remove the non-medical mask.
- Do ensure your nose, mouth and chin are fully covered.
- Do discard non-medical masks that cannot be washed in a plastic lined garbage bin after use.
- Do consider wearing a clear mask if you're hard of hearing, or interact with people who use lip-reading to communicate.

Non-medical mask don'ts:

- Don't wear non-medical masks with exhalation valves or vents, those made with mesh or lace fabric, neck gaiters, scarves and bandanas, or face shields only (without a mask).
- Don't wear a loose non-medical mask.
- Don't wear a non-medical mask made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- Don't touch the non-medical mask while wearing it.
- Don't remove the non-medical mask to talk to someone.

EXAMPLES OF NON-MEDICAL MASKS:



CLOTH MASK
(with or without a transparent window)



DISPOSABLE MASK

For more information on non-medical masks consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>



Updated February 22, 2021

TEMPERATURE SCREENING REQUIREMENTS FOR AIR TRAVEL

The Government of Canada has introduced requirements for temperature screening of all air travellers travelling to Canada or those departing Canada.

Denial of boarding

Travellers who have a temperature reading of 38°C or greater* and do not have a medical certificate to explain a medical or physical condition that would result in an elevated temperature will not be permitted to continue their travel and will be asked to re-book after 14 days.

The following travellers will also be denied boarding:

- Travellers who cannot present a valid COVID-19 molecular test result;
- Symptomatic travellers;
- Travellers who have been refused boarding in the past 14 days due to a medical reason related to the COVID-19 virus;
- Travellers who are the subject of a provincial, territorial or local public health order;
- Travellers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to comply with an instruction given by a gate agent or a crew member with respect to wearing a non-medical mask.

Travellers who provide false or misleading information could be fined up to \$5,000.

* For temperature screening abroad, the local authority may have a higher standard (which means a lower actual temperature threshold) which exceeds that of Transport Canada (for example they may define an elevated temperature as 37°C or higher, instead of 38°C or higher). In this case, whichever standard is higher will be used to assess the registered temperature of the traveller.

Benefits of temperature screening

Mandatory temperature screenings are an additional measure in Canada's multi-layered approach to protect the safety of air travellers, help reduce the spread of COVID-19 and restore traveller confidence in the Canadian aviation system.

Other measures currently in place include providing proof of a valid COVID-19 molecular test result (e.g. a PCR or RT-LAMP test) prior to boarding a flight to Canada, the wearing of non-medical masks, health check questions for all travellers prior to boarding, and notifying travellers that they may be subject to other COVID-19 measures taken by the federal, provincial or territorial governments at their final destination.

Domestic and outbound flights

As of September 23, 2020, Canadian Air Transport Security Authority screening officers will conduct temperature checks as part of departure screening procedures for all travellers departing from the following 15 Canadian airports: St. John's, Halifax, Montréal, Québec City, Ottawa, Toronto – Pearson, Toronto – Billy Bishop, Winnipeg, Calgary, Regina, Saskatoon, Edmonton, Kelowna, Vancouver and Victoria.

Inbound flights

For international flights to Canada, air operators and authorized persons are conducting the temperature screening at the point of departure.

Denied boarding due to COVID-19 symptoms?

- Leave the airport and go immediately to a place where you can self-isolate for 14-days, and use private transportation such as a personal vehicle to get there
- Contact your air carrier for more information about re-booking
- Practice physical distancing at all times
- Practice frequent hygiene, including proper hand washing and coughing and sneezing into the elbow or tissue
- Wear a non-medical mask over your mouth, nose and chin at all times in order to protect others
- Obtain further information about Canadian provincial and territorial services at: www.canada.ca/coronavirus



Updated February 22, 2021

5.0 RELATED NEWS FROM AIR CARRIERS / OPERATORS

Bearskin Airlines

- Scheduled and chartered flights can still be booked with Bearskin Airlines, which is currently operating daily flights. For more information visit <https://www.bearskinairlines.com/>

Freight and Cargo Operators

- All flights delivering many types of freight continue to operate, ensuring we all get the supplies we need during this period.

The **airport remains open and operational**, allowing for any user to operate to and from the community, including air ambulance, Department of National Defence, and numerous provincial and federal government agencies.

6.0 RELEATED GOVERNMENT LINKS



Government
of Canada Gouvernement
du Canada

COVID-19 Symptom Self-Assessment Tool
Outil d'auto-évaluation des symptômes COVID-19

Powered by
Réalisé avec thrive health

This self assessment tool provided by the Government of Canada can help you determine whether you should be tested for COVID-19. You can complete the assessment for yourself on behalf-of others, if they're unable.

<https://ca.thrive.health/covid19/en>



Public Health
Agency of Canada
Agence de la santé
publique du Canada

For up-to-date factual information about COVID-19 in Canada, actions being taken, and to download helpful resources for yourself (individually or as a business) you can visit the Public Health Agency of Canada (PHAC)

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>



World Health
Organization

While also maintaining global cooperation in the fight against the current COVID-19 pandemic the World Health Organization also publishes very useful resources to assist everyone in better understanding the virus and debunk common myths, ensuring we fight with facts.

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public/myth-busters>



Throughout the Nipissing and Parry Sound District the Health Unit constantly works to foster healthy living within our communities by preventing illness, promoting healthy choices and providing trusted support and information.

<https://www.myhealthunit.ca/en/health-topics/coronavirus.asp>

7.0 THANK YOU

As we continue to ensure that the airport is operated in a safe and secure manner we would like to thank all passengers, visitors, and business partners for their cooperation and support during this very difficult time. As members of the same communities we are all in this together, and as in the past we will overcome this together. In the meantime please keep up to-date with directions from national, provincial, and municipal governments, and follow directives from health care agencies in order to ensure we stop the spread of COVID-19.

With the efforts of everyone we will continue to maintain operations at YYB, and most importantly resume normal operations as soon as possible.

For updates on any new developments or changes at YYB we recommend you visit www.YYB.ca.





COVID-19

SAFETY IS OUR PRIORITY



**PROMOTING
PERSONAL
HYGIENE**



**EFFECTIVELY
CLEANING &
DISSINFECTING**



**PROMOTING
SOCIAL
DISTANCING**