

The North Bay Jack Garland Airport Corporation

OPERATING A SAFE AND SECURE FACILITY FOR ALL

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North Bay Jack Garland Airport

# Stakeholder Update

Operating a Safe and Secure Facility for All



Published: April 3, 2020

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**BE ADVISED :**

**ALL** travelers entering  
Canada are required to  
**self-isolate for 14 days**

Effective March 25, 2020, as declared under an Emergency Order issued  
by the Minister of Health under the *Quarantine Act*

For More Information Visit: <https://www.canada.ca/en/public-health/news/2020/03/new-order-makes-self-isolation-mandatory-for-individuals-entering-canada.html>

## OPERATING A SAFE AND SECURE FACILITY FOR ALL

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### 1.0 CURRENT ENVIRONMENT

The North Bay Jack Garland Airport Corporation is continuously monitoring updates and information related to the global spread of the coronavirus disease (COVID-19). At all times it's our priority to always provide a safe and security facility for our passengers, visitors, business partners, and employees. Your health is our top priority.

**Throughout this situation the North Bay Jack Garland Airport (YYB) remains open,** and along with aviation business partners remains operational as an essential service to the community as part of a network of critical infrastructure.

Commercial services have been adjusted by the air carriers, and terminal operations have been modified to reflect the air carrier schedules.



Please keep in mind that several precautions have been taken to promote healthy habits and promote the safety of all passengers, visitors, business partners, and employees:

- Our contracted cleaners have enhanced their processes to ensure surfaces in high traffic areas are cleaned more rigorously (more often with the appropriate cleaning and disinfecting solution);
- YYB is asking all travelers and employees to respect the new requirement to maintain social distancing while in the terminal;
- Information posters have been placed in key areas to provide factual guidance for healthy hygiene, and what actions you need to take to ensure the safety of yourself and those around you; and,
- Digital media messaging through our website is continuously updated, and a press release detailing the current operations has been published.



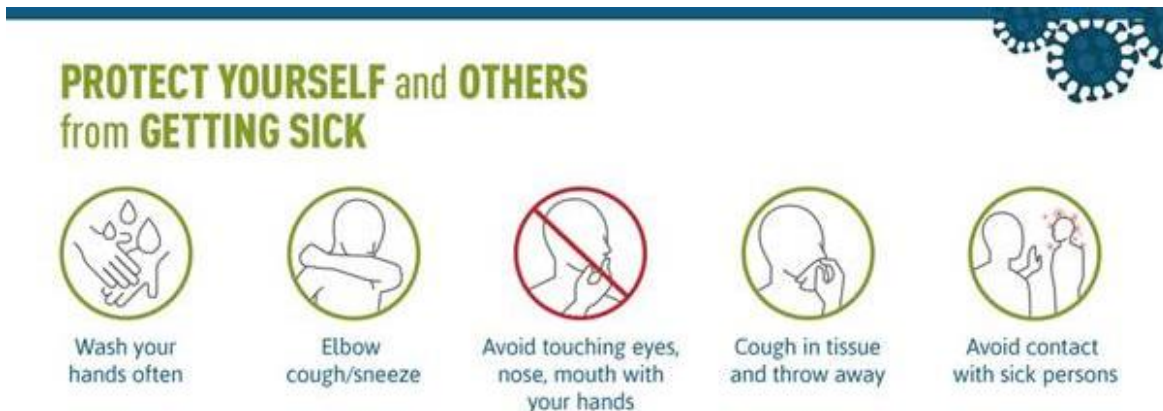
## OPERATING A SAFE AND SECURE FACILITY FOR ALL

### 2.0 SIGNAGE

Throughout the airport there are Restricted Area Access signs, delineating areas for only employees of business partners, ensuring separation and social distancing where possible.

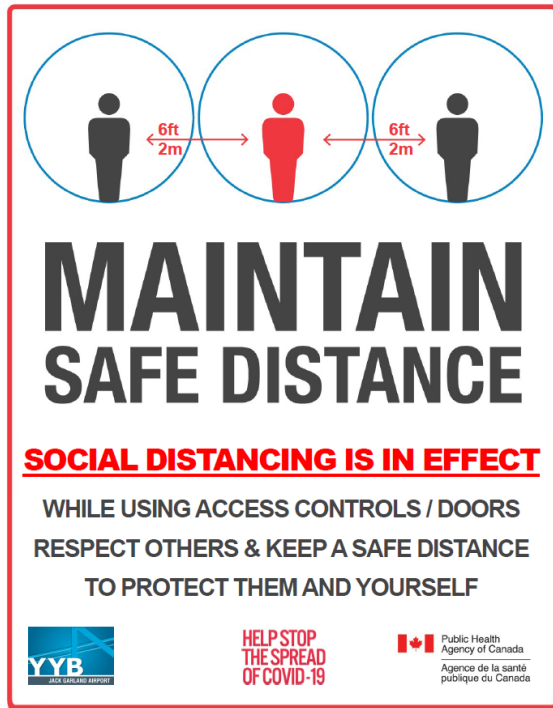
At the entrance of the Terminal we are maintaining signage of the facilities operational hours, which is designed around the flight times of air carriers. For more information on those times you can visit [www.YYB.ca](http://www.YYB.ca).

In public spaces and in washrooms there is signage from both the Public Health Agency of Canada (PHAC) and the World Health Organization (WHO) providing factual directions of what actions you can take to curb the spread of a virus, including washing your hands regularly and avoiding travel when you are not healthy.



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In order to provide instructions to the public and to business partners we have placed signage to promote social distancing throughout the facilities.

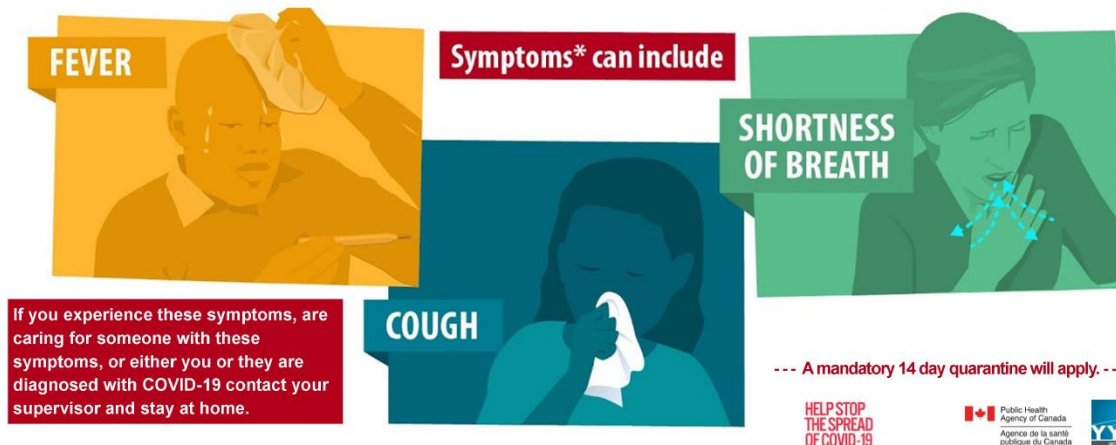


We also continue to direct all staff to constantly self-monitor their physical condition, and evaluate any symptoms.

## SYMPTOMS OF CORONAVIRUS DISEASE 2019

**Thank you for your continued cooperation during these unprecedented times.**

**Please continue to self evaluate on a daily basis prior to coming to work.**



### **3.0 RECOMMENDATIONS FROM PUBLIC HEALTH OFFICIALS**

The Public Health Agency of Canada (PHAC) is continuously reassessing the risk of COVID-19 and provides factual updates on a regular basis. Everyone has a role to play to protect themselves and those around them by practicing good personal hygiene and adjusting social norms to reduce close contact. The following precautions used to prevent the spread of a common cold or flu are recommended by PHAC to help prevent the spread of COVID-19:

- Wash your hands often, with soap, under warm running water, for 20 sec plus.
- Use 60% or greater alcohol-based hand sanitizer, only if soap and water are not available.
- When coughing or sneezing, cover your mouth and nose with your arm to reduce the spread of germs into the air or onto your hands (ensuring they can't harm others).
- Avoid touching your eyes, mouth, nose with unwashed hands.
- Avoid direct personal contact with people who are sick.
- If you use a tissue, dispose of it as soon as possible and wash your hands afterwards.
- Clean surfaces first to ensure that disinfectants can work properly and eliminate germs
- Use hard-surface disinfectants that meet Health Canada's requirements for emerging viral pathogens.

<https://www.canada.ca/en/health-canada/services/drugs-health-products/disinfectants/covid-19/list.html>

#### **3.1 Useful Links**

As the lead agency responsible for the response to Coronavirus disease (COVID-19), PHAC is your best resource for the most up to date information on COVID-19.

The most up-to-date information on COVID-19 can be found at PHAC's website. Visit [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus).

Stay in the know by following PHAC's twitter feed. Visit [www.twitter.com/GovCanHealth](https://www.twitter.com/GovCanHealth).

Locally you can get up to date information about actions taken in our community from the North Bay Parry Sound District Health Unit. Visit <https://www.myhealthunit.ca/en/health-topics/coronavirus.asp>

#### **4.0 RELATED NEWS FROM AIR CARRIERS / OPERATORS**

##### Air Canada:

- Flights to Toronto Pearson Airport suspended from March 23 – April 30. For more information visit <https://www.aircanada.com/>

##### Bearskin Airlines

- Scheduled and chartered flights can still be booked with Bearskin Airlines, which is currently operating daily flights each weekday. For more information visit <https://www.bearskinairlines.com/>

##### Sunwing Airlines

- All flights to southern destinations have ceased as their efforts are on repatriating Canadians back to Canada. For more information visit <https://www.sunwing.ca/>

##### Freight and Cargo Operators

- All flights delivering many types of freight continue to operate, ensuring we all get the supplies we need during this period.

The airport remains open and operational, allowing for any user to operate to and from the community, including air ambulance, Department of National Defence, and numerous provincial and federal government agencies.

## 5.0 RELEATED GOVERNMENT LINKS



Government  
of Canada    Gouvernement  
du Canada

COVID-19 Symptom Self-Assessment Tool  
Outil d'auto-évaluation des symptômes COVID-19

Powered by  
Réalisé avec thrive health

This self assessment tool provided by the Government of Canada can help you determine whether you should be tested for COVID-19. You can complete the assessment for yourself on behalf-of others, if they're unable.

<https://ca.thrive.health/covid19/en>



Public Health  
Agency of Canada  
Agence de la santé  
publique du Canada

For up-to-date factual information about COVID-19 in Canada, actions being taken, and to download helpful resources for yourself (individually or as a business) you can visit the Public Health Agency of Canada (PHAC)

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>



World Health  
Organization

While also maintaining global cooperation in the fight against the current COVID-19 pandemic the World Health Organization also publishes very useful resources to assist everyone in better understanding the virus and debunk common myths, ensuring we fight with facts.

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public/myth-busters>



Throughout the Nipissing and Parry Sound District the Health Unit constantly works to foster healthy living within our communities by preventing illness, promoting healthy choices and providing trusted support and information.

<https://www.myhealthunit.ca/en/health-topics/coronavirus.asp>



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### 6.0 THANK YOU

As we continue to ensure that the airport is operated in a safe and secure manner we would like to thank all passengers, visitors, and business partners for their cooperation and support during this very difficult time. As members of the same communities we are all in this together, and as in the past we will overcome this together. In the meantime please keep up to-date with directions from national, provincial, and municipal governments, and follow directives from health care agencies in order to ensure we stop the spread of COVID-19.

With the efforts of everyone we will continue to maintain operations at YYB, and most importantly resume normal operations as soon as possible.

For updates on any new developments or changes at YYB we recommend you visit [www.YYB.ca](http://www.YYB.ca).



Health Canada and PHAC  
@GovCanHealth



From pharmacists to grocery store workers and other [#frontliners](#), our essential service workers are doing their part to [#flattenthecurve](#). So can you. [#Stayathome](#)

[ow.ly/qi4050z3AQv](https://ow.ly/qi4050z3AQv)  
[#COVID19](#) [#OneTeam](#) 



4:00 PM · Apr 2, 2020 · [Hootsuite Inc.](#)



COVID-19

# SAFETY IS OUR PRIORITY



**PROMOTING  
PERSONAL  
HYGIENE**



**EFFECTIVELY  
CLEANING &  
DISSINFECTING**



**PROMOTING  
SOCIAL  
DISTANCING**