

North Bay Jack Garland Airport

# Stakeholder Update Operating a Safe and Secure Facility for All



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#### 1.0 CURRENT ENVIRONMENT

The North Bay Jack Garland Airport Corporation is continuously monitoring updates and information related to the global spread of the coronavirus disease (COVID-19). At all times it's our priority to always provide a safe and security facility for our passengers, visitors, business partners, and employees. Your health is our top priority.

<u>Throughout this situation the North Bay Jack Garland Airport (YYB) remains open</u>, and along with aviation business partners remains operational as an essential service to the community as part of a network of critical infrastructure.

Commercial services have been adjusted by the air carriers, and terminal operations have been modified to reflect the air carrier schedules.



Please keep in mind that several precautions have been taken to promote healthy habits and promote the safety of all passengers, visitors, business partners, and employees:

- Our contracted cleaners have enhanced their processes to ensure surfaces in high traffic areas are cleaned more rigorously (more often with the appropriate cleaning and disinfecting solution);
- YYB is asking all travelers and employees to respect the new requirement to maintain social distancing while in the terminal;
- Information posters have been placed in key areas to provide factual guidance for healthy hygiene, and what actions you need to take to ensure the safety of yourself and those around you; and,
- Digital media messaging through our website is continuously updated, and a press release detailing the current operations has been published.

#### 2.0 SIGNAGE

Throughout the airport there are Restricted Area Access signs, delineating areas for only employees of business partners, ensuring separation and social distancing where possible.

At the entrance of the Terminal we are maintaining signage of the facilities operational hours, which is designed around the flight times of air carriers. For more information on those times you can visit www.YYB.ca.

Additionally in public spaces and in washrooms there is signage from both the Public Health Agency of Canada (PHAC) and the World Health Organization (WHO) providing factual directions of what actions you can take to curb the spread of a virus, including washing your hands regularly and avoiding travel when you are not healthy.



If you become sick Avoid close contact while travelling, with people suffering inform crew and from a fever and cough seek medical care early 0 X If you seek medical au attention, share travel Avoid touching eyes, history with your health nose or mouth care provider



wash hands hand rub or soap and water

E



If you choose to wear a face mask, be sure to cover mouth and nose avoid touching mask once it's on

mediately discard single-use mask after each use and wash hands after removing masks

### **PROTECT YOURSELF** and **OTHERS** from **GETTING SICK**



Wash your hands often



Elbow cough/sneeze



Avoid touching eyes, nose, mouth with your hands



Cough in tissue and throw away



Avoid contact with sick persons

#### 3.0 RECOMMENDATIONS FROM PUBLIC HEALTH OFFICIALS

The Public Health Agency of Canada (PHAC) is continuously reassessing the risk of COVID-19 and provides factual updates on a regular basis. Everyone has a role to play to protect themselves and those around them by practicing good personal hygiene and adjusting social norms to reduce close contact. The following precautions used to prevent the spread of a common cold or flu are recommended by PHAC to help prevent the spread of COVID-19:

- Wash your hands often, with soap, under warm running water, for 20 sec plus.
- Use 60% or greater alcohol-based hand sanitizer, only if soap and water are not available.
- When coughing or sneezing, cover your mouth and nose with your arm to reduce the spread of germs into the air or onto your hands (ensuring they can't harm others).
- Avoid touching your eyes, mouth, nose with unwashed hands.
- Avoid direct personal contact with people who are sick.
- If you use a tissue, dispose of it as soon as possible and wash your hands afterwards.
- Clean surfaces first to ensure that disinfectants can work properly and eliminate germs

#### 3.1 Useful Links

As the lead agency responsible for the response to Coronavirus disease (COVID-19), PHAC is your best resource for the most up to date information on COVID-19.

The most up-to-date information on COVID-19 can be found at PHAC's website. Visit <u>www.canada.ca/coronavirus</u>.

Stay in the know by following PHAC's twitter feed. Visit <u>www.twitter.com/GovCanHealth</u>.

Locally you can get up to date information about actions taken in our community from the North Bay Parry Sound District Health Unit. Visit <u>https://www.myhealthunit.ca/en/health-topics/coronavirus.asp</u>

#### 4.0 RELATED NEWS FROM AIR CARRIERS

Air Canada:

• Flights to Toronto Pearson Airport suspended from March 23 – April 30. For more information visit <u>https://www.aircanada.com/</u>

**Bearskin Airlines** 

 Scheduled and chartered flights can still be booked with Bearskin Airlines, which is currently operating daily flights each weekday. For more information visit <u>https://www.bearskinairlines.com/</u>

**Sunwing Airlines** 

• All flights to southern destinations have ceased as their efforts are on repatriating Canadians back to Canada. For more information visit <u>https://www.sunwing.ca/</u>

Freight and Cargo Operators

• All flights delivering many types of freight continue to operate, ensuring we all get the supplies we need during this period.

#### 5.0 RELEATED GOVERNMENT LINKS

Government Gouvernement of Canada du Canada

COVID-19 Symptom Self-Assessment Tool Outil d'auto-évaluation des symptômes COVID-19

Powered by thrive health

This self assessment tool provided by the Government of Canada can help you determine whether you should be tested for COVID-19. You can complete the assessment for yourself on behalf-of others, if they're unable.

https://ca.thrive.health/covid19/en



Agence de la santé publique du Canada

For up-to-date factual information about COVID-19 in Canada, actions being taken, and to download helpful resources for yourself (individually or as a business) you can visit the Public Health Agency of Canada (PHAC)

https://www.canada.ca/en/publichealth/services/diseases/coronavirus-diseasecovid-19.html



While also maintaining global cooperation in the fight against the current COVID-19 pandemic the World Health Organization also publishes very useful resources to assist everyone in better understanding the virus and debunk common myths, ensuring we fight with facts.

https://www.who.int/emergencies/diseases/nov el-coronavirus-2019/advice-for-public/mythbusters

#### 6.0 THANK YOU

As we continue to ensure that the airport is operated in a safe and secure manner we would like to thank all passengers, visitors, and business partners for their cooperation and support during this very difficult time. As members of the same communities we are all in this together, and as in the past we will overcome this together. In the meantime please keep up to-date with directions from national, provincial, and municipal governments, and follow directives from health care agencies in order to ensure we stop the spread of COVID-19.

With the efforts of everyone we will continue to maintain operations at YYB, and most importantly resume normal operations as soon as possible.

For updates on any new developments or changes at YYB we recommend you visit <u>www.YYB.ca</u>.

## 2019 Novel Coronavirus (COVID-19) What you need to know to help you and your family stay healthy



Wash your hands with soap and water thoroughly and often.

Cough and sneeze into your sleeve or a tissue. Dispose of tissue immediately and wash your hands.





Keep surfaces clean and disinfected.

Stay home when you are sick.



HELP STOP THE SPREAD OF COVID-19